



# **Verification of Qualifications Lessons from practice in the Covid-19 crisis and beyond**

## **BOTSWANA'S EXPERIENCE**

**Presentation by Ms Lebogang Noble  
Botswana Qualifications Authority  
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## PRESENTATION LINE UP

**BQA Mandate**

**BQA Services**

**How Covid-19 Impacted on  
Qualification Recognition Service**

**BQA Recognition of Qualification  
Strategic Partners**

**Qualification Check**



# BQA MANDATE

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## BQA Act No.24 of 2013.

- Its main objectives are:
  - To provide for and maintain a National Credit and Qualifications Framework (NCQF) and
  - To coordinate the Education, Training and Skills Development Quality Assurance System.



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# BQA SERVICES

Registration and  
Accreditation of  
ETPs

Registration of  
quality assured  
qualifications

Accreditation of  
Learning  
Programmes

Registration and  
Accreditation of  
Assessors

Registration and  
Accreditation of  
Moderators

**Recognise local  
and external  
qualifications**

## RECOGNITION OF QUALIFICATIONS

❑ **EVALUATION** is the process of analyzing external qualifications in terms of their country of origin contexts and points of difference and/or similarity in relation to local qualifications and contexts.



❑ Leads to recommendations which inform the process of **RECOGNITION**.

❑ **RECOGNITION** is the formal acceptance of the appropriateness of a qualification (mostly external)

## TWIN PROCESS

- ❑ **Verification:** Process of authenticating the status of awarding body and the qualifications offered by them, as well as investigating the authenticity of qualification documentation
- ❑ **Comparability:** Process which entails comparing qualifications (external and pre NCQF) with Botswana qualifications

# VERIFICATION OF QUALIFICATION S



**Qualification documents and associated documents**



**Awarding body/Education and Training Provider**



**Qualification/learning programme**



**Qualification Holder**

## How Covid 19 Impacted on Qualification Recognition Service

### **Preparedness by organisations to working remotely**


#### BQA

- Nationwide lockdown impacted processing applications causing delays
- The Authority made plans to make work accessible remotely

#### **Institutions /awarding Bodies**

- Delay in responding to verification request from awarding bodies- most institutions closed or Staff working from home due to Covid 19



- CHESSIC** (China Higher Education Student Information and Career Center)
  
  - CDGDC** (China Academic Degrees and Graduate Education Development Center)
  
  - UK NARIC**
  
  - Qualification Check**
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**Innovative solutions, tools, way forward**



- Chinese awarded qualifications – easy to verify qualification.
- China has databases accessible to qualification holders-
  - China Higher Education Student Information and Career Center ( CHESICC) - Authorised by the Ministry of Education to verify qualifications
  - China Academic Degrees and Graduate Education Development Center (CDGDC)- provide FREE China degree verification service
- Chinese awarded qualification holders redirected to the database
- Cuts on processing time



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**innovative solutions, tools, way forward**



National Information Centre for the recognition and evaluation of international qualifications and skills

- Information on Education Systems of countries around the world available.
- For new organisation like BQA , information very useful during evaluation of qualification.
- Advise on accreditation/recognition status of awarding bodies or ETPS in their countries of origin.
- Advise of qualifications comparability statements.



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**innovative solutions, tools, way forward**



- BQA engaged the service of Qualification Check in 2019**
- Verification of qualifications for mostly higher education qualifications easier however**
- During the pandemic , there was a slight slowdown in the responses from some institutions because of closure of Institution and staff working from home due to national lockdowns**



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